STATEMENT OF WORK

1. **Gene Prep: Contractor to provide all labor and equipment to provide preventive maintenance for government-owned automated DNA extraction systems for the period of September 1, 2024 through August 31, 2025. All maintenance services shall be performed in accordance with the manufacturer's standard commercial maintenance practices**

2. **PREVENTIVE MAINTENANCE: Contractor shall one annual preventive maintenance inspection during the contract period. Service shall be performed by technically qualified factory trained personnel. Service shall consist of a thorough cleaning, calibration, adjusting, inspection, lubrication and testing the equipment in accordance with the manufacturer's latest established service procedures. The equipment shall be operationally tested through at least one (1) complete operating cycle at the end of the preventive maintenance inspection assure optimum and efficient performance.**

3. **EMERGENCY SERVICE: Emergency repair services shall be provided on a priority basis during the term of this contract. Emergency service shall be provided during normal working hours, Monday thru Friday excluding Federal Holidays. Upon receipt of notice that any part of the equipment is not functioning properly the Contractor shall furnish a qualified service representative to inspect the equipment and perform all repairs and adjustments necessary to restore the equipment to normal and efficient operating condition. Emergency service calls shall not replace the necessity for scheduled PMIs. Labor for emergency service will be billed at the current billable labor and travel rate.**

4. **REPLACEMENT PARTS:**
   The contractor shall furnish all replacement parts. Parts shall be new or remanufactured to original equipment specifications. Parts will be invoiced to the Government.

5. **N/A**

6. **SERVICE EXCLUSIONS**

   The contractor shall not be responsible for any repairs by abuse, neglect, vandalism, Acts of God, fire or water. These repairs shall be the subject of a separate purchase order and shall not be performed under this contract.

   PERIOD OF PERFORMANCE: Period of Performance shall be for one-year September 1, 2024 through August 31, 2025.

7. **N/A**

8. **PLACE OF PERFORMANCE: Service shall be performed at the following location:**

   Normal location of equipment in
   BLD. 10 4B37
   NIH
   NCI
   BETHESDA, MD

9. **PAYMENT: Payment will be made once.**

11. **AWARD will be made in the aggregate.**