### **Build Your Online Presence as a Scientist** NCI Center to Reduce Cancer Health Disparities



April 2023

# HOW TO BULD YOUR ONLINE PRESENCE AS A SCIENTIST

NCI PAVES – TUESDAY, APRIL 25

PRESENTED BY: BEN ANDREWS-ZAPATA, HANSOOK OH & CHRISTA REYNOLDS



### **Your Facilitators**



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# Learning Objectives



- Assess needs to identify a professional niche for your social media presence as a scientist
- 2. Learn how to create and
  implement a social media strategy
  for your professional brand based on
  best practices
- 3. Suggestions for setting goals for your social media and outlining steps to work toward them

# **Social Media Snapshot**



What are the most popular social media platforms?

"Roughly seven-in-ten Americans say they ever use any kind of social media site – a share that has remained relatively stable over the past five years," according to a 2021 Pew Research Center survey of U.S. adults.



Note: Respondents who did not give an answer are not shown. Pre-2018 telephone poll data is not available for YouTube, Snapchat and WhatsApp; pre-2019 telephone poll data is not available for Reddit. Pre-2021 telephone poll data is not available for TikTok. Trend data is not available for Nextdoor.

Source: Survey of U.S. adults conducted Jan. 25-Feb. 8, 2021. "Social Media Use in 2021"

#### PEW RESEARCH CENTER

#### 80 100 0% YouTube Facebook Instagram Pinterest (LinkedIn) Snapchat Twitter WhatsApp TikTok Reddit Nextdoor Total Men Women White Black Hispanic Ages 18-29 30-49 50-64 65+

Use of online platforms, apps varies – sometimes widely – by demographic group

% of U.S. adults in each demographic group who say they ever use ...

Note: White and Black adults include those who report being only one race and are not Hispanic. Hispanics are of any race. Not all numerical differences between groups shown are statistically significant (e.g., there are no statistically significant differences between the shares of White, Black or Hispanic Americans who say the use Facebook). Respondents who did not give an answer are not shown. Source: Survey of U.S. adults conducted Jan. 25-Feb. 8, 2021. "Social Media Use in 2021"

Pew Research Center, April 2021, "Social Media Use in 2021"

#### **PEW RESEARCH CENTER**

<\$30K

\$75K+

HS or less

College+

Urban

Rural

Suburban

Some college

\$30K-\$49,999

\$50K-\$74,999

Why should scientists use social media?

Be part of the conversation — interact with others in your field and with the **general public**.

Social media facilitates **two-way interactions**, and "allows information to proliferate within an electronic community."

54% of people get their **government news** from social media.\*

# Finding your niche

Social media is all about **sharing** — what do you want to share as a scientist?

To identify your niche, ask a few starting questions:

- Where do you go for news and information online?
- What type of content do you want to share?
- Who is your target audience and where are they online?
- Who are you trying to network with?

# Professional

# Entertainment

#### LinkedIn

- Popular for working adults with college +
- Career oriented
- Job posting
- Write Blogs
- Join Groups

#### Twitter

- Short messages
- Sharing news & articles
- Engaging in Twitter Chats
- Search content using Hashtags

#### Youtube

- Popular for longer-form videos
- Find how to's & resources
- Watch interviews & webinars

#### Facebook

- Most popular social network for users aged 35-44
- Communicating with personal, close connections
- Manage who sees your content in privacy settings

#### Instagram

•

- Visual-based, popular for sharing photos & videos
  - Good for creating a space for a specific topic or to showcase milestones in your career

# Build your brand by establishing your voice

Developing your own voice allows you to clearly communicate about what you specialize in (your field) and what you care about (values and interests).

A consistent voice communicates your point of view and lets your audience know what to expect from your posts.

This consistency and your unique perspective builds your professional brand.

# Crafting Your Strategy

Learn how to create and implement a social media strategy for your professional brand based on best practices Keep your career goals in mind

**Everything you do online,** whether it be posting, liking, sharing, or messaging, reflects on you professionally.

#### Personal vs. professional

• Consider having public and private accounts

#### Think twice before sharing

• Does this post/re-tweet/re-share support my image?

#### What are your long-term career goals?

- Some industries are more social media-friendly
- Some industries prefer low social media profiles
- Government and defense industries most likely will review social media accounts from applicants

Best practices for safety, privacy & well-being online

#### Safety

- Avoid sharing your **location**
- Don't share **personal info** (ex: phone number, address)

#### Privacy

- If you want to create a **public account**, know you are sharing your identity
- Think about what is being **shown** in your posts?
  - Is there a credit card on your desk? Unpublished lab notes?
- Be aware of your university/ employer's policies

#### Handling criticism or harassment

- Sometimes it is best to **ignore** a comment
- Is the comment posted in a constructive way? Or, is it intended to **instigate negativity**?
- Report harassment or hate speech to the platform

## Strategies to build your online presence

#### Post regularly

• Regularity depends on you – just commit to a schedule, whether it's daily, twice a week, weekly, etc.

#### What to share

- Accomplishments: awards, recognitions
- Research: publications, conference presentations, photos at conferences
- Videos: speeches, panels, interviews
- Keep it visual. Use photos, graphics, gifs

#### **Repurpose others' content. Share:**

- From established scientific organizations, the NIH, leaders in science, your university, alumni association, etc.
- Posts you are tagged in, other people's posts you want to highlight

Getting your message across

Use storytelling to connect with your audience.

Speak in your own voice and share your unique perspective.

Tailor messages that are both emotive and factbased.

Place your research in the context of people.

## **2014 Ice Bucket Challenge**



## Collaboration & community

Follow/connect with people in your community of interest to find collaborators.

Social media is particularly helpful to reach and support younger mentees.

Use to help recruit for job and internship positions.

## Networking Toolbox

#### **Specialized Interest Networks:**

- <u>Research Gate</u>
- NRMN (National Research Mentoring Network)
- ORCID (Open Researcher and Contributor ID)

#### **General Interest Networks:**

- **LinkedIn**: Professional, career and business oriented.
  - Groups, Blogging
- Twitter Very public
  - Hashtags, Lists, and Tweet Chats



# LinkedIn

## **Best practices**

Establish a professional online presence

## Building your LinkedIn profile

Use a **high quality headshot** for your photo

Write an **engaging** headline

Provide a **succinct** "about" section

Include **keywords** for recruiters (look up jobs, use those in profile)

Examples: incorporating broad terms like "research" and more specific terms related to your area of study like "biochemistry," "artificial intelligence," "model organism" will help you stand out

### LinkedIn profile example



#### Dr. Payam Sheikhattari - 1st

Professor and Director at Morgan State University Baltimore City County, Maryland, United States · Contact info 500+ connections Morgan State University

Johns Hopkins Bloomberg School of Public Health

#### About

I am cross-trained in epidemiology, public health, and medicine with over 18 years of international experience working as a practitioner, researcher, trainer, administrator, and technical advisor. I have managed large research and health projects with documented evidence of success. I have worked on numerous assignments as a technical expert in: monitoring and evaluation (M&E), capacity development, strategic planning, gender analysis, quality management, and behavioral change communication (BCC) program design and implementation. My areas of expertise are: health promotion, disease prevention, reproductive health, mental health, and emergency management and response. I have done research and served as an international consultant in over 20 countries. I am fluent in three languages (English, Farsi, and Kurdish) with working knowledge of Arabic and Turkish.

## LinkedIn profile example

## Listing your articles



Gabriela Chavira Student Training Core Director at BUILD PODER, National Institutes of Health (Office of Extramural Research)

#### **Publications**

"I definitely feel like a scientist": Exploring science identity trajectories among Latinx students in a critical race theory-informed undergraduate research experience program Infant and Child Development · Jan 31, 2023

#### Show publication 🖉

The current study investigated science identity development among Latinx university students selected for a critical race theory (CRT)-informed undergraduate research experi- ence. Twenty students (12 female, 8 male; N ...see more

Other authors



**Evaluating mentorship programs: Survey items for improving student affairs practice** Journal of College Student Development · Apr 1, 2022

Show publication 🖉

In this Research in Brief, we draw on our experiences evaluating a program that uses critical race theory to improve faculty-student mentoring. We share survey items from the quantitative portion of the evaluation, which  $\epsilon$  ...see more

Other authors



Science identity among biomedical science Latinx majors: The role of a critical race theoryinformed undergraduate research experience

CBE-Life Sciences Education · May 1, 2021

Show publication 🖉

Leverage LinkedIn as a professional networking tool

#### Linkedin is like a resume that can be viewed 24/7.

- Share your accomplishments
- Highlight publications and news coverage

Keeping your profile up-to-date helps to tell the story of your career.

#### Following the right people and organizations and

joining groups can also help you find news and research, funding opportunities, jobs and webinars to increase your knowledge.

Connecting with people in your field on LinkedIn allows you to stay in touch with them long term.

## **Examples of what to share on LinkedIn**

...

Ayanna Culmer-Gilbert · 1st Graduate Student at Indiana University Bloomington 1mo · 🕥

Last week I presented research at the fall ACS conference. It was my first time giving a talk at an in-person conference and it was an amazing experience!





Congrats to BUILD EXITO and Portland State University alum Cassandra Michaela Korman for an excellent job with this national level presentation at APA. Thanks to ( ... see more

Cassandra Michaela Korman (She/Her) · 1st 1.6 2mo · 🕥

Excited to share that I presented my #research & first official scientific poster as a first-time attendee at the American Psychological Association 2022 con ... see more



...

Beatriz Panariello • 1st DDS, MSc, PhD 5d · 🕟

I am honored to be part of the authors of this excellent paper coming out today.

Here we studied the encapsulation of curcumin in polymeric nanoparticles (NPs) using polycaprolactone (PCL) as a polymer and performed Antimicrobial Photodynamic Therapy on a periodontopathogenic biofilm. Curcumin-NPs showed antimicrobial activity and are not cytotoxic.

Cheers to Caroline Coradi Tonon, Simone Duarte and all our team for the publication! #teamwork #research #dentistry



Effect of Curcumin-loaded Photoactivatable Polymeric Nanoparticle on peri-implantitis-related...

sciencedirect.com • 1 min read

**C** 

3 comments · 2 reposts

CCO You and 85 others

2 comments · 3 shares

## LinkedIn blogging

"My mentee Sierra A. Nance and I wrote this article almost 5 years ago and we struggled to get it published. The power of <u>#socialmedia</u> is that we can leverage digital platforms to spread positivity, so here we are publishing it ourselves for the <u>#linkedincommunity."</u>



Portrait of Edward Bouchet and lithograph of early Yale College campus. Courtesy of Yale University. Via uniquecoloring.com

## Meet America's First Black Ph.D. Scientist Who Turned Opportunity Into Academic Success - Edward Bouchet



Bryan A. Wilson, Ph.D., M.B.A Medical Affairs Executive Director at Genentech



February 27, 2023

## LinkedIn Profile QR code

Tip: Use the LinkedIn app to pull up a QR code with your profile to scan and add people to your network in person at events like conferences.

#### $\leftarrow \quad \mathsf{LinkedIn} \ \mathsf{QR} \ \mathsf{code}$





< Share my code

#### To access the QR code:

- Open LinkedIn app
- Tap on the search bar at the top
- Tap the square icon in the upper right corner to bring up your QR code.
- Tap "Scan" to scan someone else's QR code and add them to your network



# Twitter

## **Best practices**

Sharing your research and finding community

## Science sharing

Twitter provides unique benefits for science professionals due to it's very **public and interactive** format.

The **micro-blog** style of content allows for fast information sharing to a wide audience and tools like hashtags to find conversations to join.

#### Sharing your research

- Articles promoted on Twitter are more likely to be cited\*
- Use open-access links for manuscripts
- Track clicks with a vanity url (bit.ly)

## Anatomy of a Tweet

- 280 characters max
- @mentions
- #hashtags
- Hyperlinks
- Media



## Mentions

 Using the "@" symbol and a Twitter username allows you to mention or tag another user in your tweet

 Avoid placing this at the very front of your tweet, as that will become a reply to that specific user



An NIGMS-supported U-RISE program for undergrads at <u>@RITtigers</u> aims to increase representation of scientists who are deaf and hard of bearing

in research careers. In our latest #Biomedic program's trainees share their experiences.



RIT Liberal Arts and RIT/NTID

RIT

RIT 🤣 @RITtigers

Rochester Institute of Technology. Home to leading artists, creators, entrepreneurs, innovators & researchers. 19,000 students & 140,000 alumni strong.

1,762 Following 23.3K Followers

Followed by Deaf Health Lab at RIT, CLIC (CTSA Program), and 10 others you follow

...

Follow

## Accessibility

- Alt text provides a description of the image for users that have low vision or are blind
- Closed Captions provide captions that can be read by users that are deaf or hard of hearing



An NIGMS-supported U-RISE program for undergrads at @RITtigers aims to increase representation of scientists who are deaf and hard of hearing in research careers. In our latest #BiomedicalBeat post, two of the neir experiences. bit.ly/3F9rlKx

#### **Image description**

Five people standing behind one dog and one person kneeling in front. Text reads: Launching Biomedical Careers for Students Who Are Deaf and Hard of Hearing -NIGMS Biomedical Beat blog

Dismiss

ALT

Launching Biomedical Careers for Students Who Are Deaf and Hard of Hearing NIGMS Biomedical Beat blog

RIT Liberal Arts and RIT/NTID

National Institute of General Medical Sciences

## Hashtags

 The "#" symbol is called a hashtag and allows you to click on that word and see all the other posts that contain that hashtag

 Utilizing this feature allows you to connect around an event or a subject

#### **The Healthcare Hashtag Project**

A free, open platform for patient advocates, caregivers, doctors, and other providers that connects them to relevant conversations and communities.

#### **Tweetchats & Conferences**

- #MedTwitter
- #MedEd
- #AACR23

## **#FaceOfScience - Tomorrow, April 26!**





**@enhancescience @NIHdpc** 



Dequina Nicholas @QuinaScience

#FaceOfScience The Nicholas Lab is a diverse group of scientists getting work done! Our favorite part of doing science is doing it together! Collaboration is everything! #science @NIH @NIGMS @NIHdpc @UCIBioSci

...



4:48 PM · May 4, 2022

8 Retweets 2 Quote Tweets 45 Likes

## Use our Zoom backgrounds!

**I am the #FaceOfScience** 

icsOfScience #FaceOfScience #FaceOfScience #FaceOfScience #FaceOfScience icsOfScience #FaceOfScience #FaceOfScience #FaceOfScience

enhance science

enhance science

I am the #FaceOfScience

DIVERSITY PROGRAM CONSORTIUM



## Download at: www.enhancescience.org

## Best practices

#### What makes a great tweet?

- Keep your message short, clear, and to the point
- Use a **call to action (CTA)** to invite readers to learn more
- Include relevant #hashtags and @mention collaborators

#### How can I build an audience on Twitter?

- Engage in Twitter Chats
- Search for people and content using hashtags
- Share your research
- Share news and articles in your field



# What Now?

Setting goals and outlining the steps to get there.

# Set Goals

Now that you know how you can use social media, what results do you want to focus on measuring?

#### Growing your network

• More connections and followers

#### Building your brand

- Better visibility and overall online presence
- Showing up more easily in search results / easier to find online

Research dissemination

- More views / readers
- Increase citations\* of your research

## Create benchmarks

How do you measure your **success**?

Benchmarks capture **where you are at now** so you can compare future growth.

#### Researching others in your field and

seeing how many followers they have, how active they are, etc., can you give a benchmark to strive for.

Keep in mind how long has someone with a large following been posting and what major things have boosted their profile.

# Doing the work

It's a marathon not a sprint.

## Invest over time to build up your profile by **posting consistently**.

Posting regularly helps build an audience because your followers will know the can keep coming back for more.

- Posting at least monthly on **LinkedIn** is a good start.
- **Twitter** is more fast-paced, with most users looking for daily activity and engagement.

# Measuring the results

Check in regularly on the performance of your posts and growth of your audience according to the benchmarks you set.

Social networks include their own free **analytics dashboards**.

There are also third-party programs that can help you manage and measure your social media.

**Analyze** your best performing posts to look for patterns of what works best for reaching your audience.

## A step by step checklist.



#### Claim your profile

- Your username and custom url
- □ Fill out your profile
  - Photo
  - About section
  - Link to somewhere your publications are listed (Website / ORCHID Profile)
- □ Follow
  - People you know
  - □ Trusted news and orgs
- Plan and Post
  - Content
- Comment
  - Congratulate others
- □ Share
  - News, peer's work
- Measure your results and adapt accordingly!

# HOW TO BUILD YOUR ONLINE PRESENCE AS A SCIENTIST



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### FOR MORE RESOURCES:

www.enhancescience.org



# Thank You!

Questions?



#### www.cancer.gov/espanol

www.cancer.gov